

# Magpie Linens

## FAQ

### ~~How does it work?~~

We courier the items to you on an agreed date. Before collection, simply place them back in the same box and attach an address label that will be sent to you.

### ~~Where do you deliver to?~~

We can deliver to anywhere in the UK and Ireland. We're based in N.Ireland and can set up at weddings and events local to us; please enquire for details.

### ~~How much is the delivery?~~

This depends on the size of the hire as couriers charge depending on size and weight. This will be confirmed to you once you decide on your order.

### ~~How will I know when the courier is coming?~~

Couriers cannot specify a time of delivery, therefore we recommend choosing an address where someone will be present all day to sign for it. For collection there is also the option of returning the box to a parcel shop rather than wait in for a courier; please enquire for details.

### ~~Will I be charged if one of my guests spills something?~~

We understand that spillages can be happen so don't worry; the laundry of our items is included in the price. The only thing that would affect your security deposit is permanent damage such as burns or tears.

~~Will the hire items be in good condition?~~

Certainly - we pride ourselves on the exception quality of our linens.

~~How much of a deposit do I need to pay?~~

This will be £25-100 depending on the size of your hire, with the balance due 1 month before the hire date.

If you have any other questions please do let us know! x